CONNECTION CYCLE
GROUP

Illustrative example with mock data. Not client data.

Sample Findings Page (Illustrative, Mock Data)

Example Electric Cooperative. Median days from a fictional sample of recent new-service orders. November 2026.

Stage-by-stage median days

STAGE	DAYS
Application received/complete	4
Design & staking	7
Easements/ROW	20
Member/customer payment (CIAC)	5
Work order release & scheduling	6
Construction	8
Inspection & meter set	4
Energized/closed	2

All eight stages total 56 median days. Controllable delay, for this illustration, is design and staking (7), easements/ROW (20), member/customer payment (5), work order release and scheduling (6), construction (8), and inspection and meter set (4): 50 days. Application received/complete and energized/closed sit outside that total. Materials wait is counted inside construction, not as its own stage.

> **Top bottleneck. Easements/ROW: 20 median days, 40% of controllable delay.**
> 20 of 50 controllable days is 40 percent. Easements/ROW is the long bar in the chart.

Two sample recommendations

Each effect is a target for the utility to test. It is not a promised result.

1. Release the easement request the day staking is finished, instead of holding it for a weekly batch.
   Owner: Engineering coordinator. Target: bring that handoff from 20 median days toward 8.
2. Confirm materials are on hand before a job is placed on the construction schedule.
   Owner: Operations superintendent. Target: construction dates that are not waiting on material.

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